

**PLEASE HELP US TO STAY OPEN AND KEEP US ALL
HEALTHY**

To reduce the risks of spread of the coronavirus for both staff and clients we request that you help us in the following way:

- On arrival please report to reception as normal without your pet
- If arriving by car please return to your car until called by the vet
- If arriving on foot you may be asked to wait outside until called by the vet
- Please limit the number of people attending the surgery with your pet to one person wherever possible
- In line with WHO guidelines we would encourage customers to pay by card, rather than cash.

**TO KEEP OUR STAFF AND CLIENTS HEALTHY
WE WOULD ASK THAT ANYONE WHO IS
EXPERIENCING SYMPTOMS OF COVID 19 (A
TEMPERATURE OVER 37.8 OR A NEW
PERSISTANT COUGH) AND WHO NEEDS
VETERINARY CARE FOR THEIR PET, NOT TO
ENTER THE PRACTICE BUT INSTEAD
TELEPHONE THE PRACTICE SO THAT WE CAN
DEAL WITH THE SITUATION**